



## Global Travel Assistance Services

Traveling requires attention to a number of unique details. Travel Guard provides global travel assistance services to help you with travel mishaps or emergencies during a covered trip. These services are made available to you through a business travel accident insurance plan provided by your Travel Guard is here 24 hours a day, 7 days a week to support you.

Please detach the card below and carry it with you during the course of your trip.



**Travel Guard®**

### EMPLOYEE ID CARD

Policyholder: Euronet Worldwide, Inc.

Policy Number: 9117046

Toll-Free/Free Phone (within the U.S.): **1-877-244-6871**

Collect/Reverse Charge (outside the U.S.): **1-715-346-0859**

Email: [assistance@aig.com](mailto:assistance@aig.com)

[aig.com/us/travelguardassistance](http://aig.com/us/travelguardassistance)

For the employees of  
**Euronet Worldwide, Inc.**



## 24/7 Assistance Services

### Medical Assistance

- Medical evacuation assistance
- Hospital and provider assistance
- Emergency prescription replacement assistance
- Assistance with the renting and/or replacement of medical equipment

### Travel Assistance

- Lost/stolen baggage assistance
- Lost passport/travel documents assistance
- ATM locator
- Emergency telephone interpretation coordination
- Legal/bail bond referrals
- Embassy and consulate information

### Concierge Services

- Restaurant referrals and reservations
- Event ticketing
- Ground transportation coordination
- Wireless device assistance

### Assistance Website and Mobile App

- Travel Security Awareness Training - online instruction modules
- Country reports
- Travel alerts

### Security Assistance

- Security evacuation assistance with on-the-ground physical response
- Security and safety advisories
- 24-hour response services to assist employees and their families during an incident
- Online access to up-to-date security intelligence

*Expenses incurred from third-party vendors as well as AIG administrative case fees for assistance services not covered as part of a filed insurance plan are the responsibility of the policyholder.*

To learn more or access your assistance website services, visit and download the AIG Travel assistance mobile app on Apple or Android, or visit [aig.com/us/travelguardassistance](http://aig.com/us/travelguardassistance)

Travel Guard is proud to offer additional resources to LGBTQ travelers:

[www.travelguard.com/travel-resources/travel-safety/lgbtq-travel-safety](http://www.travelguard.com/travel-resources/travel-safety/lgbtq-travel-safety)

Travel Guard meets the diverse needs of leisure and corporate travelers alike through its comprehensive portfolio of travel insurance plans and assistance services as well as a network of experienced providers. With global service centers placed strategically around the globe, our 24/7 multilingual team is always just a phone call away and ready to assist when our customers experience travel issues – from lost luggage or minor travel inconveniences to medical emergencies or life-threatening events. We help customers recover from travel disruptions and enjoy their journeys knowing Travel Guard has their back every step of the way. Learn more at [www.travelguard.com](http://www.travelguard.com) and follow us on Facebook, Instagram and LinkedIn.

Euronet Worldwide, Inc. is separate and unrelated entity.

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Coverage may not be available in all jurisdictions and is subject to actual policy language.

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This document has been translated from English for your convenience. All applications for coverage and all policies or contracts that may be issued are written in English only. You may request an English version of this document. If there is any discrepancy, the English version is the official document.

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#### 24/7 Travel Assistance Services ID Card

##### Contact in the event of:

- Emergencies
- Eligibility verification
- Medical evacuations
- Assistance services
- Benefit plan contact information

To access your 24/7 Assistance Services website, visit [aig.com/us/travelguardassistance](http://aig.com/us/travelguardassistance) or download the AIG Travel assistance app to your Apple or Android smartphone.

Register with your policy number (using numerals only).

Report Claims to [AHClaims@aig.com](mailto:AHClaims@aig.com)

Accident & Health Claims Dept. | PO Box 25987 | Shawnee Mission, KS 66225